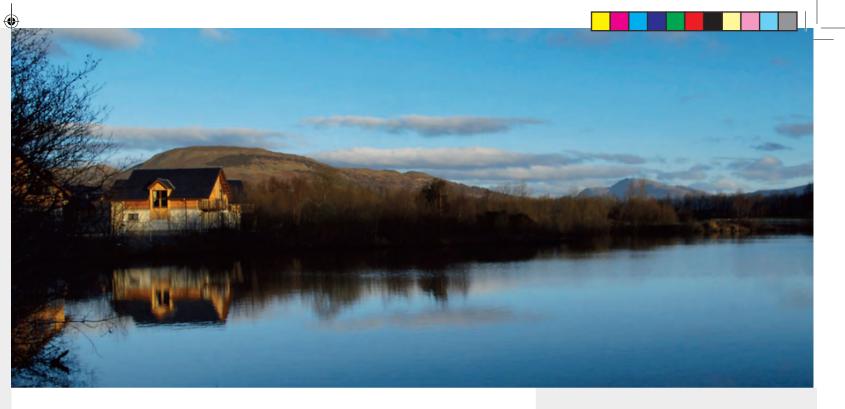


WELCOME TO CAMERON HOUSE & THE CARRICK your guide to everything you'll need to know

A WARM Scottish Welcome

We are delighted to welcome you to the Luxury Lodge lifestyle. This is your guide to the resort as well as the local area and sights, country pursuits, and activities that will keep you entertained. It's everything you'll need to plan ahead for the perfect stay.

Whether you want an action-packed, fun-filled holiday or a place to simply sit back and take in the view, you won't find better. You can enjoy an array of bars and restaurants to suit every taste and the teams here are delighted to serve and assist you in any way.







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Breathtaking backdrops, friendly and knowledgeable staff, locally produced food by passionate and talented chefs; sit back and enjoy some exceptional food at Cameron House. There's an outrageously good wine list wherever you go, and a different experience in each venue.

The Cameron Grill Breakfast: Daily 7am to 11am Dinner: Daily 6pm to 10pm

The Boat House Open daily from 10am All day menu from noon to 9.30pm Times may vary due to seasonal opening hours

Great Scots Bar Open daily 10am to midnight Martin Wishart at Loch Lomond Lunch: Saturday to Sunday from noon Dinner: Wednesday to Sunday 6.30pm to 9.30pm

The Claret Jug Open daily 7am to 9.30pm

Spa Dining Open daily 10am to 5pm





our Health Clubs

For those guests staying at The Carrick, access to our thermal experiences, swimming pools and wet and dry areas are included. For guests staying at Cameron House a daily charge will apply. It is advisable to book in advance.

For more information call 01389 722596

As you'd expect from one of the UK's finest resorts, there's an awful lot going on at Cameron Club. A natural start is the fully equipped, air-conditioned techno-gym. With the latest cardiovascular machines, including cross trainers and treadmills, as well as a wide range of resistance equipment, there's plenty to keep you busy. But it doesn't stop there, from great indoor pools to ultra modern squash courts, there's a world of leisure all at your fingertips. There are numerous activities to be found at the Cameron Club, located right here in Cameron House.





SPA relax, revive and Unwind

Truly world class facilities and of course its breath-taking location have seen the Carrick Spa voted the best spa in Scotland for an incredible three years running. Once visited you'll see why.

Here are just a couple of the highlights.

SET TO SPARKLE

The Carrick has been designed to provide a truly special spa experience.

There are 17 rooms boasting Vichy shower beds, a Rasul mud chamber with steam room, a VIP spa suite for couples complete with mineral bath, a steam room and private balcony, a relaxation and finishing suite with heated pedicure station; there's even a make-up station.

SPA THERMAL EXPERIENCE

Infra red saunas, Caldariums, Tepidariums, Hydrotherapy pools, Aromatherapy and Hammam steam rooms - not to mention Experience Showers - await you.

Afterwards you can cool down with a dip in the jacuzzi or in the rooftop infinity pool overlooking the Loch.

To book call 01389 722596





Glorious Golf

Whether you're enjoying the majesty of The Carrick, taking on the challenging 9 holes of 'The Wee Demon' or perfecting your swing with the latest coaching technology, this is the place golf was born for.

Designed by acclaimed course designer Doug Carrick and offering stunning views across the great Loch, The Carrick has played host to the Ladies' Scottish Open and the PGA Cup. The majestic sweep down to the Loch on the 14th is worth the green fee alone.

Or, for a more compact challenge, the aptly 'Wee Demon' doesn't disappoint. Magnificent and wickedly clever, this is pure, unashamed challenge on every level. Can you beat your demons?

Take a deep breath of that brisk Highland air and drive. It took a million years to build this and only an afternoon to bring avid golfers to their knees at its glory.



A-Z OF HOTEL SERVICES

Activities Centre

For activities please contact Leisure Reception on extension 505.

Baby Sitting Safehands

Our babysitting arrangements have been placed with 'Safehands' – a company who can guarantee vetted individuals to care for your children. Please call 01253 407 903.

Check In and Check Out

Check in is 4pm. Check out is 10am on the day of departure. A late check-out may be available. Please call Lodge Services.

Celtic Warrior

The Celtic Warrior is our own luxury motor cruiser which can be reserved for private charters or you can join our scheduled champagne cruises. Please call 01389 722508 to pre-book.

Concierge

There is a concierge service at both Cameron House and The Carrick. Please contact the Lodge Reception for any concierge services required.

Creche and Kids' Activities

Situated in Cameron House hotel, this is open to children of various ages. For costs, opening times and age groups please phone 01389 722505 or extension 507.

Currency Exchange

The tourist information office at Lomond Shores provides an exchange service.

Dogs

Unfortunately dogs are not permitted in any of our lodges at Cameron House or The Carrick.

Electricity Charges

Electricity is charged on a metered basis and applied to your end of stay account. In addition to the metered electricity, there is a daily shared charge and a standing charge. For details of these costs please call 01389 755625 or extension 7421.

Flowers

If you would like to arrange flowers to be delivered to your lodge please contact Resort Services on 01389 755625 or extension 7421. 48 hours' notice is required.

Golf

The Wee Demon is a challenging 9 hole course that meanders through the grounds of Cameron House. The Carrick is our internationally renowned 18 hole Golf Course with the Pro Shop in the main building.

Housekeeping

Maintenance / Housekeeping services are available between 9am-5pm, Monday to Friday and 9am-8pm Saturday to Sunday.

Internet

There is wireless internet available in the hotel and all lodges. Lodge Services at Cameron House has a business centre with internet access and printers.

Leisure

All Carrick guests have access to both Cameron House and The Carrick leisure facilities and spa. For Cameron House guests that wish to make use of the Carrick facilities a daily charge will apply.

Cameron House Leisure

The Leisure Club at Cameron House is open from 7am until 10pm every day.

The Carrick

The Carrick facilities are open from 7am until 10pm Monday to Friday and 8am until 8pm Saturday and Sunday. For further information please call 01389 722 505 or extension 505.

Linen Changes

All Carrick owners' lodges are serviced mid-week. Any additional cleaning and linen changes are available on request and will be charged to your account. At Cameron House lodges linen changes are available on request and will be charged to your account.

Lodge Provisions

Included is a small amount of basic cleaning materials and guest supplies which is usually sufficient for a week's holiday. If you require additional supplies, which will incur a small charge, please contact extension 630.

Lost Property

Foodstuffs etc. will be disposed of on the day of departure. All other items will be kept for a maximum of 28 days. Postal charges will be payable to return goods left in lodge.

Maintenance

Your lodge is maintained and checked by our maintenance team, prior to your arrival. If you experience any maintenance issues during your stay please call extension 630 or Lodge Services.

Marina

Cameron House has its own private marina. For details of berthing your own boat or any enquiries please call 01389 722508 or extension 508.

Newspapers

Newspapers are available to order and will be delivered to your lodge. Unfortunately we cannot accept vouchers for payments of newspapers.

Post

All post leaves at 4pm each day except weekends. Anyone wishing to send mail should bring their mail to Resort Services before 3pm. Any incoming mail for lodge guests will be collected daily and delivered to your lodge.

Recycling

We have a recycling facility for GLASS and PAPER within the resort. Please do not put household rubbish in here as it will not be emptied.

Smoking

All lodges are non smoking. There is an ashtray provided at Cameron House to use on the balcony and at The Carrick you can only smoke outside the lodge or apartment area.

Spa

The Carrick Spa offers luxury treatments by Carita and ESPA, a thermal suite that is second to none and a 20m lagoon style pool and gymnasium. Our treatment rooms are in great demand, so it is advisable to book in advance. Tel 01389 713 659 or extension 7520.

Taxis

Concierge will be happy to arrange taxis for you.

Telephones

Please note that all calls made from your lodge telephone are routed via the Hotel Switchboard. Tariff information can be obtained from Hotel Reception.

Walking

Guided walks are available. Please contact Resort Desk on 596 or 01389 722596 for details.

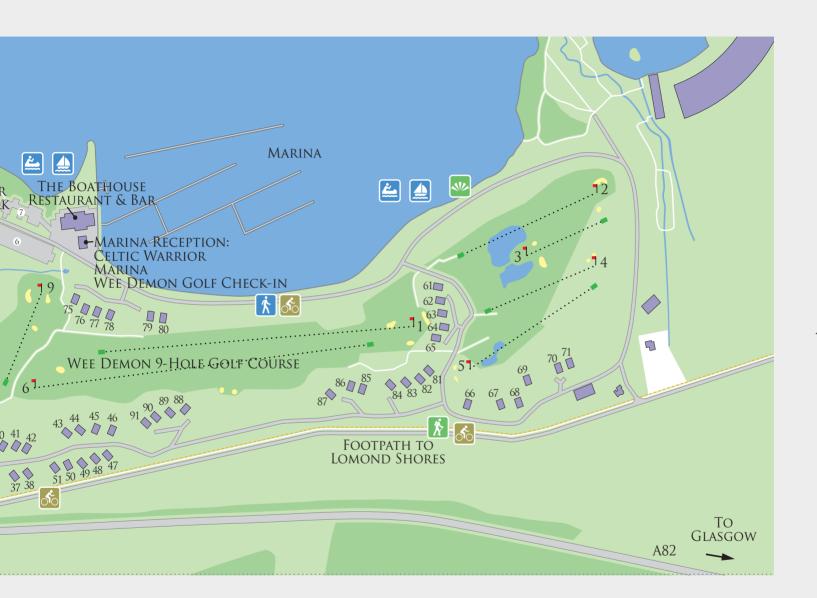
Wildlife

There is an abundance of wildlife on and surrounding the estate including red deer and a variety of birds. Please do not feed the wildlife or birds.

Information correct at time of going to print.

CAMERON HOUSE RESORT





The Carrick



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